



# GROVE BUILDING SOLUTIONS LIMITED

## Our Mission Statement

*"Grove Building Solutions Ltd is dedicated to providing a quality service and to exceed the expectations of our customers and clients. We will strive to maintain the highest levels of workmanship delivered with honesty and professional integrity and to be the preferred contractor and partner of choice."*



National Federation of Builders



## Introduction

At Grove Building Solutions Ltd we work diligently from tender through to practical completion to ensure every project is delivered on time and on budget for our client. We believe that our refreshingly traditional approach to modern construction promotes resolving issues rather than to prolong or create them.

Whatever your project, we are perfectly placed to provide a seamless tailored and first class service that meets your construction needs on every level.

We currently employ over 50 direct trades in 28 liveried vans and cover all of the Yorkshire and Humberside areas backed up by an experienced and professional administration and management team.



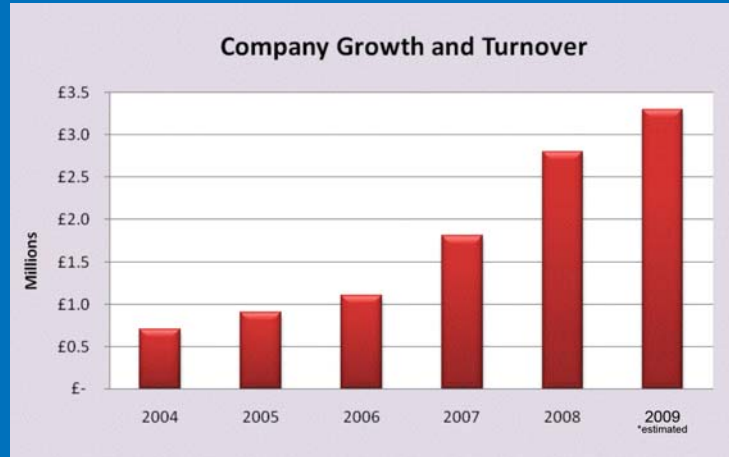
## Company Ethos

We at Grove Building Solutions make it our business to constantly strive for fresh and novel approaches to improve our performance. We are dedicated to providing our customers and clients with only the best in quality and service at all times which is underpinned with our values of openness and integrity. Our mission is to respond quickly to our customers' needs, sustain a profitable growth and to exceed expectations at all times.

Our operatives are all easily identifiable in our liveried vans, company uniforms, carry identity cards and are equipped with the latest in digital technology to ensure that quality photographic images are taken every time should our clients request it; we promote clarity and precision at all costs.

## Success and Growth

Being successful in our chosen areas of expertise has meant that the company has continued to enjoy significant but sustained growth. This growth has been built around a sound and secure financial standing and enabled continued re-investment back into the company. In 2005 we moved to our current location in Featherstone where we operate from a business Unit of approx 4,000 sq ft.



Of course standing still means going backwards in our fast moving industry, and so we will continue to develop our services in line with our clients' needs to enable us to build on the successes to date.

## Customer Care

Our company is committed to delivering outstanding customer care and service and our team is always happy to answer any queries at any stage of the work. From ensuring our customer communication strategy is followed to completion of work on site we believe customer care and service runs right through the operation and our excellent customer and client feedback demonstrates this approach works.

It is of paramount importance to us that our operatives working with clients are polite, courteous, clean, tidy and take extra care to minimise disruption whilst carrying out our work.

We also understand that sometimes the simple things matter, like having a flexible approach to our work and communicating progress to all parties which we believe will give that little bit extra to ensure work progresses as smoothly as possible.

## Pre-contract Services Offered

We can offer a full pre-contract service including:

- Risk analysis and control
- Design analysis to maximise land and development potential
- Design and buildability assessment
- Construction and planning programme
- Cost and feasibility studies
- Management of site investigations
- Value engineering

If you would like to enquire about utilising our services or have any queries about our company, please call us on 01977 699332 or at [www.gbsolutions.org.uk](http://www.gbsolutions.org.uk) where we will be happy to assist.

## Customer Testimonials

Here is a small selection of customer comments:

"Grove Building Solutions Ltd recently acted as the Principle Contractor to a large refurbishment program to replace over three hundred and fifty metal casement window frames to the Main administration offices at Pinderfields General Hospital Wakefield with a contract value of £236k.

Grove Building Solutions handled the project with extreme professionalism and in a timely manner. Their attitude regarding Health & Safety was nothing less than should be expected of a first class company. One of the major factors of our successful relationship is their philosophy of partner involvement from the initial conception to practical completion of this difficult project.

We have been working with Grove Building Solutions for over 10 years and we have always received a conscious and professional service."

**The Mid Yorkshire Hospitals NHS Trust**

"In all cases, work was completed to a high standard and to the specification provided by the project manager working on behalf of the school; employees of Grove worked with us closely to ensure that Health and Safety requirements were met and pupils safeguarded."

**All Saints Catholic College, Huddersfield**



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*Satisfaction is our future*